Visibridge VoiceXML Gateway

Visibridge's VoiceXML Gateway software and development services enable businesses to rapidly deploy customized voice-controlled telecom applications.

VoiceXML is a specification developed by the World Wide Web Consortium [http://www.w3.org/Voice](http://www.w3.org/Voice) that defines how people can access computer systems over the Internet using a voice browser. Voice or touch tone inputs can be used to initiate either computer synthesized or recorded audio outputs. Simply put, you can use voice commands over the telephone (wired or wireless) to initiate computer activity. As an example, you could call in and have your recently received email read to you anywhere, anytime.

Some other applications are:
- Making reservations
- Surveys
- Automated telephone reminders
- Auto-attendant services with voice-activated name lookup
- Database integration - Real-time, secure access to changing information (e.g. Inventory lookup, trouble-ticket tracking)
- Internet/Intranet portal integration - Content that is available on web sites can be automatically filtered and read over the phone
- Contact management integration - Employees can access personal or corporate-wide contact information anywhere, from any phone.

These applications can run on any combination of analog or digital phone lines.

The main advantages of Visibridge's VoiceXML Gateway are:
- Flexible per port license or per application pricing
- Compatible with any TAPI-compliant telephony hardware such as Dialogic, SST, Way2Call, CallURL and voice modems
- Supports SIP VoIP using software drivers from ComISDN ([http://www.comisdn.com/tsp/tsp-voip.htm](http://www.comisdn.com/tsp/tsp-voip.htm)). Contact us for pricing.
- Simple installation:
  - Deployment typically requires only 2 configuration parameters to be changed.
  - Can use existing intranet infrastructure used by other web applications, such as PHP, JSP, ASP.NET, Oracle and SQL Server, to generate the VoiceXML pages.
- Convenient maintenance:
  - Because voice applications are defined in web pages, changes can be made by simply updating a page - the server does not need to be restarted.
TECHNICAL SPECIFICATIONS

VoiceXML Gateway
- VoiceXML 2.1 compliant
- Supports XML form of Speech Recognition Grammar Specification Version 1.0
- SAPI 5.1 support for Text-To-Speech and speaker-independent Automatic Speech Recognition
- TAPI 2.2 support

Content Access
- HTTP
- HTTPS
- Windows file system

Caller Access
- Any PSTN telephone
- Any mobile telephone
- PBX and key system telephones from manufacturers such as Avaya, Nortel, Mitel, Siemens, and NEC

System Requirements
- Microsoft Windows XP, Server
- TAPI voice hardware or ComISDN software

Contact Information:

Visibridge Wireless Corp.
623 Braemore Road
Burlington, ON
Canada L7N 3E6

Tel: 905.634.3079
Email: info@visibridge.com

www.visibridge.com